

SECTION I: Refund Policy

Before any potential registration fee refund/credit will be processed, the family must first meet with the Kitsap Alliance FC (KAFC) Director of Coaching, Youth Director, or Executive Director to discuss the matters of concern, thus providing the club an opportunity to find a solution that is satisfactory for all concerned, short of the player leaving KAFC. Following such a meeting, if an acceptable alternative solution has not been agreed upon, the refund/reduction of fees will be given in accordance with the policies below.

- * The down payment is a non-refundable fee to partially cover hard costs of each player.
- * There will be no refund/reduction if practice is suspended due to cancellation of training and/or games due to inclement weather, air quality, field unavailability, or or circumstance out of KAFC's control.
- * KAFC players from previous years are not eligible for any reduction in club fees due to late registration.
- * Regardless of the release reason, any player with delinquent fees will not be released and player card will be held preventing player from rostering with any other Washington team.
 - 1.1 **Injury**: Unfortunately, injuries occur and Kitsap Alliance FC is dedicated to making the recovery period go as smoothly as possible. See <u>Injury Policy</u>.
 - A refund/reduction of fees will be granted for any injured player that has documentation (medical provider's note) that the player will be unable to participate in trainings/games for a period of 30 days or longer. The refund/reduction of fees will begin the first full month after the documentation is received. <u>KAFC Injury Report Form</u> must be completed.
 - A medical provider's note is also required for the player to return to play. Once that is received, the fees will continue.
 - 1.2 **Relocation:** If a player is leaving the immediate geographical area due to a transfer/job change, a prorated refund will be issued if full payment has been made. If on monthly payment plan, the plan will be suspended.
 - New proof of address may be requested.
 - The <u>KAFC Release Request Form</u> must be completed.
 - 1.3 **Leaving club for other reasons**: Once approved by a director, the player will receive a prorated refund and the player card will be released according to the stipulations below.

- If a player opts to depart from their assigned team within six months of rostering, they are eligible for a maximum refund of 50% of their club fees.
- Refunds will not be provided for voluntary departures from the club occurring after the six-month mark.
- To initiate the process, the <u>KAFC Release Request Form</u> must be completed. The date of this request will be considered in determining any potential refund.
- Team fees are non-refundable.

SECTION II: Potential Reduction of Registration Fees

If a player joins KAFC during the playing season:

• A player may be entitled to a pro-rated reduction of the total tuition initially charged for the age group based on the month that the player joins minus the initial \$200 down payment.

Example: If a player joins in October, they will pay the required, non-refundable \$200 down payment and then pay for the remainder of the year from the time they started.

• A playing season is defined as starting the month of tryouts through the next 11 months.